

## English Feedback Form

Gender:

- Male
- Female

Age:

- Under 18
- 18 – 24
- 25 – 34
- 35 – 44
- 45 – 54
- 55 +

Do you speak French or English?

- French
- English
- Both

Were you given proper service in English?

- Yes
- No

If yes, rate the staff's ability to communicate in English:

- Poor
- Fair
- Average
- Good
- Excellent

Based on your most recent experience, rate the staff's friendliness:

- Poor
- Fair
- Average
- Good
- Excellent

Based on your overall experience, rate GEDC's ability to help you with your small business:

- Poor
- Fair
- Average
- Good
- Excellent



Based on your past few experiences, how would you rate the quality of GEDC staff members' knowledge and training:

- Poor
- Fair
- Average
- Good
- Excellent

Do you feel GEDC values you as a client? Explain briefly:

- Yes : \_\_\_\_\_
- No : \_\_\_\_\_

Do you believe GEDC has adequate information on the English side of the website?

- Yes
- No

Rate your overall experience with GEDC:

- Poor
- Fair
- Average
- Good
- Excellent

How likely are you to recommend GEDC to a friend, co-worker, etc. for bilingual service?

- Not at all likely
- Slightly likely
- Moderately likely
- Very likely
- Almost certain

What was your favourite part about working with GEDC?

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What could GEDC improve to serve you better?

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